

We're so *swell* - you don't have to be Compression *wear* it counts.

Specialists in Venous & Lymphatic Insufficiencies LUNA MEDICAL, INC. \cdot 1057 W GRAND AVENUE, SUITE 1, CHICAGO, IL 60642 PHONE (800) 380-4339 \cdot FAX (888) 696-0299 \cdot WWW.LUNAMEDICAL.COM \cdot INFO@LUNAMEDICAL.COM ACCREDITED BY THE JOINT COMMISSION \cdot OFFICIAL LANA SPONSOR

Dear Patient,

Enclosed please find a Luna Medical brochure (which includes information about our services and Lymphedema medical products) and our business card.

Luna Medical is a privately & family owned company dedicated to providing home care patients/clients with quality healthcare equipment and services. We specialize in the sale and service of durable medical equipment, with a specialty in compression therapy products for Lymphedema and Chronic Venous Disease.

Luna Medical prides itself on its staff of highly motivated and carefully trained patient care specialists; people who know and understand your needs and respond to them in a personal and friendly manner. These include customer service representatives, equipment specialists and billing specialists. Our staff works together as a team to provide the finest patient care available.

At Luna Medical, we accept only those patients/clients whose health care can be properly met by the services we offer and by the area we serve. We deliver our products and services to customers throughout the United States.

Our products include:

- Daytime Elastic Support (Juzo, Jobst, Medi, Sigvaris and LympheDIVAS)
- Nighttime Non-Elastic Support (CircAid, JoviPak, ReidSleeve, L&R, Pure Medical and Mobiderm)
- Lymphedema Pumps (Koya Medical)

And our services include:

- Insurance Billing
- Reimbursement Assistance
- Return/Replacement/Alteration Policy
- Assistance with Equipment Delivery, Instructions and repair Services.

We are pleased that you have chosen Luna Medical. You can be assured that through caring, concern and dedication, we strive to achieve a higher quality of life for the patients/clients we serve. If you have any questions, we can be reached at 1-800-380-4339 or email customerservice@lunamedical.com

Sincerely,

Luna Medical Staff